What if I am not eligible for the NDIS or My Aged Care?

Eligibility Criteria for Aged and Disability Support in Australia:

Not everyone living in Australia will be eligible to receive support through My Aged Care (Support at Home) or the National Disability Insurance Scheme (NDIS).

You are not eligible for **NDIS**-funded supports if:

- You are age 65 or older
- You are not an Australian citizen, permanent resident, or special category visa holder.

You are not eligible for **My Aged Care** (**Support at Home) Funding** if:

- You are under the age of 65
- You are not an Australian citizen or Permanent Resident
- You do not hold a Special Category (Subclass 444) visa, Partner Visa, Humanitarian (Refugee) or Bridging Visa

Support is available from MND Victoria

You are still eligible for support from MND Victoria. We are here to help!

Our team of MND Advisors and Support Coordinators is an expert source of knowledge around the community supports and services available to you and your family. Once you register with MND Victoria, you will be allocated an Advisor who can assist with coordination of supports and services at no cost to you.

Your MND Advisor/Support Coordinator can assist you to access funded supports outside the NDIS and My Aged Care.

Other funding options available to Victorian residents:

1. Home and Community Care Program for Younger People (HACC-PYP)

The Home and Community Care Program for Younger People (HACC-PYP) is funded through the Victorian Department of Health. The program delivers supports to Victorians **aged up to 65** to optimise health and wellbeing, and daily living independence. Supports available through this program are time-limited and targeted at the most vulnerable members of the community. HACC-PYP funds can cover:

- Allied Health Services (e.g. Physiotherapy, Occupational Therapy)
- Nursing Services
- Support with Personal Care and Domestic Assistance.
- Support with social and community participation.

https://www.health.vic.gov.au/home-and-community-care/hacc-program-for-younger-people

Speak to your MND Advisor/Support Coordinator about the referral process for HACC-PYP Services.

2. Victorians Ineligible for NDIS and Continuity of Support Program (VIN/CoS Program)

The Vin/CoS Program is delivered across Victoria by the Department of Families, Fairness and Housing. The program offers funded supports for Victorian residents with complex support needs who are **aged up to 65** and not eligible for the NDIS due to their citizenship or residency status.

To access Vin/CoS supports, individuals need to meet the following eligibility criteria:

- Victorian residency status.
- Temporary visa status (student, working holiday and tourist visa holders are ***not*** eligible for this program).
- Between 5-65 years of age.
- Have a disability diagnosis as per the criteria set out under the *Disability Act 2006* and have unmet disability support needs.
- Have explored and exhausted other avenues of funded support available (e.g. HACC-PYP, NDIS).

Funded support available through Vin/CoS is variable and is intended to be tailored to individual needs. Funded support may also be delivered on a short-term as well as a long-term basis, depending on individual client circumstances and need.

Referral process for Vin/CoS:

You can self-refer or request an MND Advisor/Support Coordinator to refer on your behalf. Referrals to the Vin/Cos program can be submitted via e-mail at VINCOS.enquiries@dffh.vic.gov.au .

The following information should be included with a referral:

- Consent (your consent is required if your MND Advisor/Support Coordinator is applying on your behalf).
- Details of disability-specific needs and a request for support through the Vin/Cos Program
- A statement in writing from the National Disability Insurance Agency (NDIA) stating that your application does not meet eligibility criteria for NDIS access.
- Current services engaged/any barriers to service provision (e.g. long wait times for services or lack of certain services with your area).
- Any other issues with service delivery and unmet disability-related needs.
- Evidence of exploration of other funding streams, and evidence through alternate/available funding streams has been exhausted.

3. MND Victoria Equipment Library

ALL Victorian residents living with a diagnosis of MND are eligible to access equipment items through the MND Victoria Equipment library, regardless of age, citizenship/residency status or funding eligibility.

Assessment by an allied health professional is required before accessing equipment through the MND Victoria Equipment library. Speak to your MND Advisor/Support Coordinator about the referral process:

https://www.mnd.org.au/equipment-service

4. Victorian Aids and Equipment Program

The Victorian Aids and Equipment Program subsidises aids, equipment and home/vehicle modifications for Victorians who need them due to age, disability or ill health.

Whilst all Victorians are eligible for the MND Victoria Library service, there may be some more specialised items of equipment or certain modifications that cannot be supplied or funded through the MND Victoria Equipment Library and require additional funding sources, such as through the Victorian Aids and Equipment Program.

You are eligible for the Victorian Aids and Equipment Program if you:

- Are a permanent Victorian resident, or hold a Permanent Protection/Humanitarian Visa or are an asylum seeker
- Need assistive technology long-erm for a health or ageing-related reason

You can also apply if you don't meet NDIS eligibility (age, residency, or impairment level), and being on a Support at Home package doesn't exclude you. Individuals on Support at Home package levels 1-3 will have full access full access to the program, whilst individuals on Support at Home package levels 4-8 can apply for power wheelchairs, scooters, and some home modifications only.

You are not eligible if you live in a residential aged care facility, currently in hospital, or living in the community within 30 days of discharge

How to apply:

You'll need an assessment from an allied health professional, who submits the application on your behalf. Speak to your MND Advisor/Support Coordinator for guidance on the process.

https://www.health.vic.gov.au/supporting-independent-living/victorian-aids-and-equipment-program

5. Asylum Seekers Resource Centre (ASRC)

The ASRC offers a range of free health and social services and advice to refugees and asylum seekers living within Victoria

https://asrc.org.au/get-help/asrc-services/information-and-advice/

6. Australian Red Cross

Offers support and advice for recently arrived refugees and migrants, including case management services and emergency financial relief for people on temporary visas experiencing financial hardship.

https://www.redcross.org.au/

Other funding options available to Tasmanian residents:

1. Home and Community Care (TAS HACC) Program:

Tasmanians under 65 (under 50 for Aboriginal and Torres Strait Islander people) can also explore support through the Tasmanian Home and Community Care Program (Tas HACC), funded by the Tasmanian Department of Health.

https://www.health.tas.gov.au/health-topics/community-health/home-and-community-care-tas-hacc-program

2. MND Tasmania Equipment Service

The MND Tasmania Equipment Services is available free of charge to all Tasmanians living with MND or Kennedy's disease. The equipment library on offer has continued to grow since 2020. In 2024, MND Victoria and MND Tasmania established a partnership with Country Care Group to expand the library and establish an official MND equipment service available Tasmania-wide.

Assessment by an allied health professional is required before accessing equipment through the MND Tasmania Equipment Service. Speak to your MND Advisor/Support Coordinator about the referral process:

https://www.mnd.org.au/tasmania-services

3. Australian Red Cross

Offers support and advice for recently arrived refugees and migrants, including case management services and emergency financial relief for people on temporary visas experiencing financial hardship.

https://www.redcross.org.au/